

Coronavirus COVID-19 Notice

As Woori America Bank is monitoring developments regarding the Coronavirus COVID-19, our focus is the safety and well-being of our customers, employees and the communities we serve.

Because of the Coronavirus COVID-19, we encourage our customers to utilize the bank's online banking platform by visiting www.wooriamericabank.com or the Woori America Bank Mobile App to check balances, make payments, transfer-funds, etc. In the event that you must visit the physical location of one of our branches, we have augmented daily cleaning procedures with disinfectant products, have made hand sanitizer readily available, and have trained employees as to the best practices recommended by the Center for Disease Control(www.cdc.gov).

In addition to our efforts to help customers navigate potential financial hardships, we have contingency plans in place that are designed to prevent any service disruptions due to coronavirus impacts, as we do for any number of scenarios. These include remote access capabilities, alternate work locations for employees and continuity plans for critical operations.

Should you have any questions, concerns, or are in need of assistance, please call us at 1-888-MYWOORI(699-6674) during normal business hours(8:30AM~5:30PM EST Monday~Friday) or send an email to "cs@wooriamericabank.com". We will continue to monitor to situation and evaluate additional measures to assist and support our customers as needs emerge.

Thank you.



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